



Through sharing, healing can begin.

March 17, 2020

In response to the COVID-19 Virus and public health recommendations, the DRCC will be activating a protocol for critical services and business continuity with the following practices for prevention support, effective immediately and until further notice:

- All groups/trainings will be postponed
- All non-essential travel and meetings will be postponed
- Screening notice/questions to be completed and followed for staff/clients
- Screening notice/questions and message posted on front door
- Communication of plan on site, voice mail, out of office, messaging service, website and social media
- Telephone or Zoom counselling appointment options provided to clients
- Practice personal hygiene (handwashing, hand sanitizer, avoid direct contact) and cleaning practices
- Self-isolation if symptomatic, tested positive or have travelled
- Our office will be closed and staff will be working remotely utilizing phone and online options
- Our 24/7 crisis and information line will continue to support clients during this time
- On-call contact during this time

Please feel free to contact us at info@drcc.ca, visit us at www.drcc.ca or our crisis and information line at 905-668-9200.

Our goal is to continue to provide service for our clients while implementing alternative preventative practices. The situation may change as more information comes forward. We will revisit and update you accordingly if any other changes are required.

If you have any questions or require clarification, please feel free to contact me.

Stay calm and safe!

Thank you,

Gemma Broderick
Executive Director
gemma@drcc.ca

P.O. Box 54039
8 King Street East
Oshawa, Ontario L1H 8T2
T: 905 444 9672
F: 905 444 9277
Email: info@drcc.ca
Website: www.drcc.ca

Charitable Organization #107804825RR0001