

DURHAM RAPE CRISIS CENTRE

ANNUAL REPORT 2020/2021



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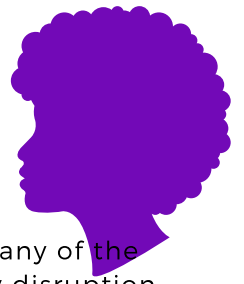
Our Mission

The Durham Rape Crisis Centre is a feminist organization focused on providing holistic healing and support services through crisis intervention, individual and group counselling, awareness, prevention education, community development and advocacy, empowering those who have been impacted by sexual violence in our community.

Our Strategic Goals

- 1. Strengthen Community Outreach and Awareness of the Organization/Sexual Violence**
- 2. Continuously and innovatively improve service delivery**
- 3. Diversify the funding model and increase resources**
- 4. Redesign the organizational structure to align with strategic direction**
- 5. Improve internal communication to ensure a more efficient organization**
- 6. Continue to enhance a supportive work environment for staff**

LEADERSHIP REPORT



2020 will be a year we will all remember!

In an extraordinary year marked by a global pandemic our team was resilient, much like many of the survivors we support! They met the challenge of moving service delivery online without any disruption, continuing to provide the caring attentive support to the survivors that count on them everyday. We would be remiss if we also didn't acknowledge the many tragic events impacting our community. Alongside the continuing impacts of COVID-19, including economic insecurity, social isolation, and stay-at-home mandates, this year marked a mass movement in the awareness and fight against systemic racial injustices faced by our BIPOC community. Amidst the state of emergency, we have also come to understand the gendered "shadow" pandemic. As research continues to suggest, and we as a support community have banded together in recognition and solidarity, during times of global crisis and emergency, domestic and sexual violence increases.

Unfortunately, we have seen this reflected in our increased demand for service, growing waitlist for support and double the amount of calls we have received on our crisis line. We know that the "stay home, stay safe" public health mandate has not been safe for everyone in the community. Sexual violence is endemic, across all cultures and countries – and the increased reliance on technology, and pandemic related stay-at-home and social distancing measures, have amplified the wave of ongoing sex trafficking and online sexual violence and exploitation. As a result of the virtual layer of these forms of abuse it is now more important than ever to increase awareness, increase direct support, including counselling services, and prevention education.

Many charities are struggling during this time. We also recognize the importance of continuous and increased funding and resources for sexual assault centres like the Durham Rape Crisis Centre, to be able to ensure we can continually provide quality service delivery to our clients in our community who need our support, perhaps now more than ever before! During this time our team has been exceptional! Like our clients, we have been resilient, adaptable and thrived during this unprecedented time. In a year of such uncertainty, we strategized and planned, which brought our organization together to be better able to provide quality client-informed services, while also ensuring sustainability and growth of resources to support the increased demand. We developed a three-year strategic plan, in conjunction with the Board of Directors, staff team, volunteers, partners and of course our clients. From the beginning, our team quickly moved into safe, remote service delivery and e-counselling and ongoing e-learning and professional development. We could not have succeeded during this challenging year without all of our partners, funders and donors who have supported us during this difficult time, and of course our team of dedicated staff and volunteers who provide quality support to those in our community impacted by sexual violence!

The centre redirected resources and grew to support the demand on service and to ensure successful client support. There were a number of highlights during the year including: hosting and participating in online webinars and conferences, working with our post-secondary partners to provide direct support to students, introducing new support groups, including YANA (You Are Never Alone), yoga, meditation, journaling, trauma, youth, cognitive behavioral therapy etc. In addition, prevention education online and advocacy accompaniments, we also continue to raise awareness of gender-based violence – sexual violence, participating and supporting our community partnerships, writing blog posts on lack of safety at home for some survivors, the support of a youth dedicated program, celebrating International Women's Day and other events online together with survivors and the community. On behalf of the Durham Rape Crisis Centre, we would like to extend a very special and sincere thank you to all the staff, volunteers, community partners, government agencies, and the community and our clients for supporting the Centre! As a team we are proud to continue to provide much needed and specialized services and supports for our community. We will work together for a another amazing, healthy and safe, year as we look forward to reaching our new strategic goals for 2020-2023!

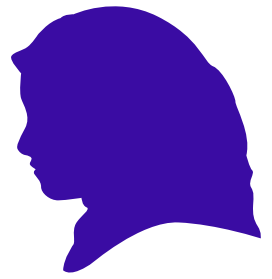
Sincerely,

Olga Marques,
President of the Board of Directors

Gemma Broderick,
Executive Director



STAFF



STAFF SERVING IN 2020/2021

Michaela Barcena, Intake Counsellor (2015 - Present)

Gemma Broderick, Executive Director (2019 - Present)

Wendy Castanha (2020 - Present)

Lynn Cohen, Public Education and Counsellor (2001 - Present)

Emma Conner, Community Development and Volunteer Coordinator (2019 - Present)

Jackie Fransen, Finance and Office Manager (2013 - 2020)

Samantha Gilhooly, Counsellor (2019 - Present)

Isabella Giuga, Counsellor (2019 - Present)

Rochelle Johnson, Counsellor (returning 2019 - Present)

Tanya Montebello, Counsellor (2019 - Present)



1093

Counselling Hours

214

Individual Clients

BOARD 2020/2021



President – Olga Marques

Olga Marques, Ph.D. is an Associate Professor at Ontario Tech University in the Criminology and Justice program. Her teaching and research focus on the intersections of sex, gender, sexuality, and race, with justice, regulation, and criminalization/victimization. She has previous employment experience in the criminal justice field, including victim support worker, program assistant in a social housing community, and as a behavior counselor in a women's federal correctional facility. Olga is currently the Chair of the Advisory Committee on Student Sexual Violence Prevention and Support at Ontario Tech University. Olga joined the DRCC Board of Directors in February 2013.

Vice President – Stephanie Ehret

Stephanie Ehret, Ph.D., is an Assistant Professor in the Sociology Department at Trent University. Prior to working in academia, Stephanie spent time in community justice, first as a diversion counsellor and then as a resource developer and volunteer coordinator at an agency focused on violence against women issues. Stephanie also has experience working in the financial industry. Her research focuses on meanings of justice and she is interested in a range of social and institutional modalities for doing justice, particularly in relation to gendered violence, race and disability. DRCC - Stephanie joined the Board in July 2016.

Past President - Lindsay Wyers

Lindsay has been the President of the DRCC for 10.5 years. Prior to her experience on the Board, she was a crisis line volunteer for 2.5 years. Lindsay has an undergraduate degree in Medical Anthropology and Health Studies and a Masters in Health Sciences, with a focus on Community Health. Lindsay has a wide variety of healthcare experiences, specifically in project management, data analysis, accountability and performance metrics. She is currently the Director of IT, Decision Support, Health Information and Privacy for Peterborough Regional Health Centre. Lindsay joined the DRCC Board of Directors in March 2010.

Treasurer – Chelsea Desrochers

Chelsea has her undergraduate degree from Trent University in Political Studies and is completing her Masters in Political Science at the University of Waterloo. She is a Continuous Improvement Analyst with experience in data analytics, project management, various programming languages, and Six Sigma. She has been involved with other non-profit institutions focused on social justice research and restorative justice initiatives. Chelsea joined the DRCC Board of Directors in September of 2020.

Secretary – Adryan Bergstrom-Borins

Adryan (she/her) is a white settler with mixed Euro/Scandinavian and Anishnaabe/Ojibway ancestry. She holds a Master's of Public Policy and Sexual Diversity Studies from the University of Toronto and is currently pursuing a Social Services Worker Diploma at Durham College. Adryan is a Senior Program Advisor for Ontario's Indigenous Healing and Wellness Strategy (IHWS) in the Ministry of Children, Community and Social Services. In her role, she works closely with Indigenous communities and organizations across Ontario to implement a continuum of culturally-appropriate Indigenous designed and delivered healing, health and wellness programs. Adryan is passionate about social justice issues and supporting the healing of survivors of violence. Adryan joined the Board in 2020.

Director - Denise Williams

Denise is a corporate lawyer at Toronto-Dominion Bank with over 10 years of legal experience. She completed her undergraduate, law and graduate school studies at York University, Osgoode Hall Law School and University of Toronto respectively. Denise has a wide variety of experience as a board member for various other charitable organizations. Denise joined the Board in 2020.

Director – Chanelle La-Fleur

Chanelle La-Fleur is a Womens Transitional House Coordinator and Personal Support Worker. With over a decade of rewarding experience collaborating with youth and families of low income communities and diverse backgrounds. Chanelle has graduated from the Assaulted women's and children's counsellor/ advocate program. Chanelle is passionate about providing services and supports to women who have survived abuse and trauma. Including one on one counselling, employment & financial coaching, health care referrals and eviction prevention. Chanelle has volunteered and trained with several community organizations throughout her journey, focusing on violence prevention, sexual harassment, workplace health and safety and much more! Chanelle joined the DRCC board of directors in August of 2019

Director – Claudia Cammisa

Claudia Cammisa is passionate about working with vulnerable children and youth. She has worked within the Ministry of Children, Community and Social Services for 3 years. During this time, Claudia's roles have included provincially assessing the safety, permanency and wellbeing of children in extended society care, as well as, inspecting foster and group homes to assess quality of care and legislative compliance. Claudia's previous experience at the Ministry of the Attorney General has provided her a comprehensive understanding of the strengths and barriers victims of crime face navigating and engaging in the criminal justice system. Claudia joined the DRCC Board of Directors in September 2019.

VOLUNTEERS



VOLUNTEERS SERVING 2020/2021

- Ashley Adams
- Anisa Ali
- Nicole Anceriz
- Fabienne Atangana
- Sarah Baldson
- Grace Baric
- Juanita Barton
- Kristine Beatty
- Melissa Blanchard
- Holly Bonham
- Michelle Brochu
- Stephanie Brown
- Lindsay Buckley
- Jennifer Burke
- Alexandra Campbell
- Nicole Davies
- Victoria Dickson
- Alexandria Dorman
- Nancy Downes
- Lauren Doyle
- Tishanna Etienne-Harris
- Megan Ferguson
- Erin Fitzgerald
- Franca Giuga
- Janna Gnatovsky
- Ricki Harrison
- Juniper Hewson
- Rachel Hoecke
- Myah Izzard
- Tracy Johnson
- Courtney Johnston
- Natasha Kahler
- Sahana Karunakaran
- Aleena Kazi
- Virginia Kerr
- Lizabeth Lakodaris
- Sara Lidstone
- Paulynd Mandap
- Julieta Martinez
- Sadia Mehmood
- Marlene Mullings-Black
- Marta Neves
- Antonia Ofose
- Alisia Palermo
- Frances Panganiban
- Abike Parris
- Sara Pirani
- Alysha Ponniah
- Brooke-lynn Riley
- Lexie Riley
- Anna Rotz
- Jocelynn Savoy
- Jennifer Schroder
- Lakshmi Seeram
- Lvanya Sinha
- Claire Smith
- Heather Smythe
- Kyla Snedden
- Gea Sostaric
- Kaitlin Stanley
- Cassidy Stak
- Mila Stevanovic
- tara Swift
- Meaghan Verty
- Chelsea Vieira
- Rania Watts
- Andrea Wilinon
- Holli Yorston



Healing

By: Petra Amoako

And she realized
she was too full, too bright
of a moon,
to be giving light to a man who only needed her
when the sun was asleep.

69

Active Volunteers

7084

Hours of service donated to
the organization

885

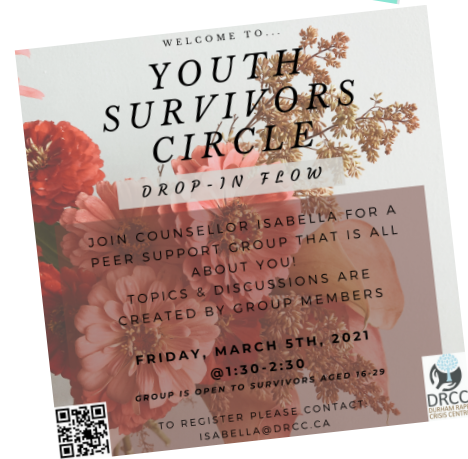
Crisis Contacts

COMMUNITY PARTNERS



Aids Committee of Durham Region
Bethesda House
Brock Community Health Centre
Canadian Mental Health Association of Durham
Carea Community Health Centre
Catholic Family Services of Durham
City of Pickering
City of Oshawa
Community Care Durham
Community Development Council Durham
Community Living Oshawa/Clarington
C.O.P.E. Mental Health Services
Denise House
Dine & Style
D.R.I.V.E.N.
Durham Alternative Secondary School (DASS)
Durham Children's Aid Society
Durham College
Durham Continuing Education
Durham District School Board
Durham Distress Centre
Durham Family Services
Durham Mental Health

Durham Region Aboriginal Advisory Circle
Domestic Violence Sexual Assault Centre (DVSAC)
Durham Regional Police Services
Elementary Teachers' Federation of Ontario Durham
Herizon House
Joanne's House
John Howard Society of Durham
Kawartha Sexual Assault Centre
Living Room Community Art Studio
Luke's Place
Mississaugas of Scugog Island First Nations
Muslim Welfare House
Nijkiwendidaa Anishnaabekwewag
Ontario Shores Centre for Mental Health Services
Ontario Works Program
Oshawa Generals
PFLAG
Regional Municipality of Durham, Social Services
Town of Ajax
Town of Whitby
Trent University - Oshawa
Ontario Tech University
Victim Witness Assistance Program
Victim Services of Durham Region
Women's Multicultural Resource and Counselling Centre of Durham
YWCA - Y's Wish, Ontario Early Years Centre



COMMUNITY COMMITTEES

D.E.A.N. (Durham Elder Abuse Network)
Durham SexYouthality Coalition
DRAVA (Durham Region Association of Volunteer Administrators)
Ontario Tech Advisory Committee on Student Sexual Violence Prevention and Support
Women's Committee of Durham
Durham Region Human Trafficking Coalition
Sex Workers Support Circle of Durham Region
Ontario Coalition of Rape Crisis Centres
Violence Prevention Coordinating Council
Unfounded Case Review Committee
The Diversity Equity & Inclusion Community of Practice - Durham Region

33

Clients who received accompaniment or advocacy

18

Public Education Events, Trainings and Workshops Provided

ADVOCACY

FINANCIALS



Treasurer's 2020/2021 AGM Report (Year ended March 31/2021)

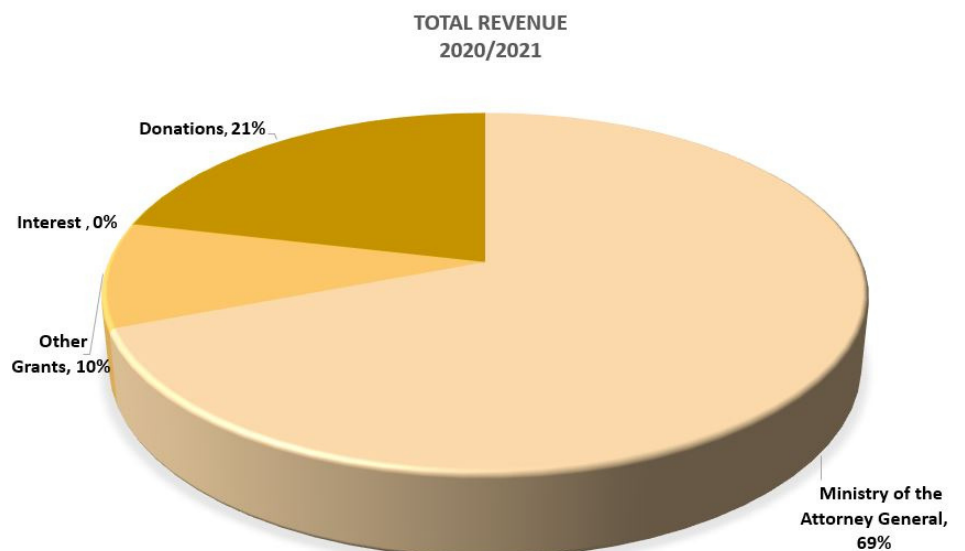
It is my privilege to present DRCC's Audited Financial Statements for the year ending March 31, 2021. I am sincerely grateful to the staff and the Auditing Firm of Hurren Sinclair MacIntyre for providing the work necessary to present the audited financial statements to our 2021 Annual General Meeting.

We were fortunate to successfully obtain several grant opportunities which has helped us to continue to support clients and the community, even as we transitioned to a remote environment throughout the year. Our Fundraising efforts continue to be ongoing. We are pleased to have another donation from our private miracle donor in addition to ongoing funding from the Ministry of the Attorney General. I am pleased to report that DRCC's financial situation is healthy and sound. On behalf of the Board, we appreciate the significant work and support from staff, volunteers, organizations and the community. This has been made possible because of you.

Financial sustainability continues to be one of our biggest challenges, as we continue to grow and strengthen our organization. We thank you for continuing to support DRCC, especially during these challenging times and we look forward to continuing to make a difference in the lives of individuals and in our community.

Sincerely,
Chelsea Desrochers , Treasurer

Financials Statements for 2020/2021 audited by the firm Hurren Sinclair MacIntyre for the Durham Rape Crisis Centre for the fiscal year ended March 31, 2021 are available upon request.



DONORS & SPONSORS



Primary Funder: Province of Ontario, Ministry of the Attorney General

Alessandra Gayle
Amanda Perrone
Amir Mostaghim
Andrea Pidwerbecki
Bev Bettens
Canadian Red Cross
Canadian Women's Foundation
Centre for Innovation in Campus Mental Health
CyberGrant TD
David Rudoler
District 13 OSSTF
Durham College
Durham College Student Inc.
Durham Community Foundation
Edmond Vanhaverbeke
Elwyn Willis
Emily Truong
Gloria Neuls
Jacob Tanner
Jeffrey Bishop
JeniferRichardson
Jinoj Titus
Kameela Osman
Karen Brown
Karen Wesener
Kevin Morgan
Kris Fowler
Mackenzie Investment
Margaret-Anne Morrow and Robert Taker
Mikki Decker
Ministry of Children, Community and Social Services



Municipality of Clarington
Olga Marques
Ontario Job Grant
Ontario Power Generation
Ontario Trillium Foundation
RachelParis
Rebecca Lyon
Royal Bank of Canada
Samantha Gates
Samantha D'Arcy
Samantha Spencer
Sheba Samuels
Shilpa Dogra
Siera Taylor
Sophia Christopherson
Stephen Barkwell
Student Association at Durham College
Terenn Russell
Trent University
United Way of Greater Toronto
UWGT
William Legassicke
WMRCC of Durham
Youth and Phlanthopy Initiative

