

Bingo/Casino Volunteer Description

Title: Bingo/Casino Volunteer Description

Reports To: Community and Crisis Services Manager, Executive Director, or designate

Organization Overview

The Durham Rape Crisis Centre (DRCC) is a non-profit feminist organization that believes in the equality of all regardless of race, class, sexual orientation, or gender. We work with and provide crisis and support services via 24/7 phone and chat, counselling (individual and group), anti-violence advocacy, accompaniment, and support services for survivors of sexual violence and their families/support people. We are committed to taking an active role in our community to end all forms of violence against women and children. As a Rape Crisis Centre we work with and provide support services to recent as well as historical or childhood survivors of sexual assault, sexual harassment, and childhood sexual abuse and their families. For more information please visit www.drcc.ca.

Summary of Role

As a Bingo/Casino volunteer you will be representing the DRCC at a local Ontario Lottery Gaming location and acting as an advocate and with general customer service skills. The DRCC is fortunate to receive a portion of profits through the Ontario Charitable Gaming Association, and as such we are required to represent our organization at a local OLG business during our set hours. You will be provided a collared shirt, name tag, and will be sharing information about the DRCC, and supporting general operations at the gaming location.

Role Responsibilities

- Attend general DRCC training/orientation
- Represent DRCC as an advocate during set hours (2 hour shifts)
- Attend OCGA/OLG online training, and shadow an experienced volunteer prior to first shift
- Participate with, as needed, customer service tasks, including cleaning screens and other maintenance tasks
- Other duties as agreed upon

Benefits to you:

- Opportunity to build your skills around public engagement and advocacy
- Support your community and make an active change to help end sexual violence through advocacy and raising public awareness

Qualifications and Skill Sets:

We are looking for:

- Volunteers who are comfortable in social settings and able to engage with the public.
- Volunteers with effective communication skills and customer service experience
- Criminal Record Check with Vulnerable Sector Screening required



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- Accessibility for Ontarians with Disabilities Act (AODA) and Ontario Worker Health & Safety Awareness (OWHSA) training required
- Ability to work independently, using self-motivation, with minimal supervision

As an organization, DRCC is dedicated to building a team that reflects the diversity of our clients and the communities we serve. We promote equity, diversity, inclusivity, anti-racism, and anti-oppression to provide equal opportunity and full inclusion for all candidates. We encourage individuals from Indigenous, Francophone, Immigrant and Refugee, Black, Women of Colour, 2SLGBTQIA+ communities, people with dis/abilities, and all equity seeking groups to apply.

DRCC will make reasonable accommodations to enable all applicants to participate in the recruitment process. If you require any accommodation, please let us know.

If you are interested in joining our team and making an impact in the community, please send an inquiry to Emma Conner, Community and Crisis Services Manager at emma@drcc.ca.